

Ombudsperson/ Civil Rights Coordinator

The Ombudsperson is a neutral party who helps resolve complaints or answer questions about DCFAS Agency policies or practices. The Ombudsperson is a liaison between DCFAS and the public, clients, and other governmental and private agencies such as nursing homes or skilled nursing facilities.



My Notes

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Public Administrator/ Guardian/ Conservator

The Public Administrator

manages estates and makes final arrangements for Sacramento County residents who die without a will or any known relatives able or willing to act on the decedent's behalf to manage and resolve the estate.

The Public Guardian

provides guardianship assistance for the estate of a minor when the estate assets are considered substantial and the parents are not available.

The Public Conservator

arranges for the personal care of an individual or the management of his or her financial affairs. Working under appointment by the court, a conservator may be assigned to either a person or an estate, or both.



County Executive

David Villanueva

Department of Child, Family and Adult Services Director

Michelle Callejas

Senior and Adult Services Deputy Director

Melissa Jacobs

Board of Supervisors

- 1st District- Phil Serna
- 2nd District- Patrick Kennedy
- 3rd District- Rich Desmond
- 4th District- Sue Frost
- 5th District- Patrick Hume



Department of Child, Family and Adult Services

Senior and Adult Services



P.O. Box 269131
Sacramento, CA 95826

Senior and Adult Services

Mission

The Senior and Adult Services Division (SAS) is committed to serving older adults and people with disabilities in Sacramento County by providing protection from abuse, neglect and exploitation while striving to preserve their independence and self-determination.

Vision

To promote, protect and preserve the dignity of older adults and people with disabilities so they live with respect in caring, healthy and safe environments, ensuring their highest quality of life possible.

Values

Collaboration — Using teamwork and community partnership to bring about positive change.

Compassion — Demonstrating heartfelt consideration of others with the desire to help.

Integrity — Doing what is right and honorable.

Quality — Striving toward excellence.

Service — Ensuring competent, respectful and responsive assistance to all.

Adult Protective Services

Adult Protective Services (APS) is a state mandated program dedicated to maintaining the health and safety of elders and dependent adults subjected to neglect, abuse, or exploitation, or who are unable to protect their own interests.



Senior Volunteer Services

Senior and Adult Services sponsors the Foster Grandparent Program (FGP) through AmeriCorps Seniors. The Program provides opportunities for low income, individuals 55 year of age and older to stay active by serving the children and youth in their communities.

In-Home Supportive Services

The In-Home Support Services (IHSS) program is designed to allow low income aged, blind, and disabled persons, including children, who are at risk for out-of-home placement, to remain safely at home by providing payment for care provider services.

IHSS Public Authority

The IHSS Public Authority assists recipients and providers within the IHSS program. The Public Authority works closely with IHSS, but is a separate entity. Public Authority services include:

- ⇒ Provider Enrollment
- ⇒ Provider Registry
- ⇒ Provider and Recipient Education
- ⇒ Advisory Committee

Quick Guide

Adult Protective Services Hotline

24 Hours
(916) 874-9377

In-Home Supportive Services Applications

Monday-Friday
9:00 am - 4:00 pm
(916) 874-9471

Public Administrator/ Guardian/ Conservator

Monday-Friday
8:00 am - 5:00 pm
(916) 875-4467

Ombudsperson/Civil Rights Coordinator

Monday-Friday
8:00 am - 5:00 pm
(916) 875-2000

Senior Volunteer Services– Foster Grandparent Program

Monday-Friday
8:00 am - 5:00 pm
(916) 875-3569

Please scan the QR Code below to visit our website



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