

System Improvement Plan Priorities for Fiscal Year 2009-10 through 2011-12, May 2010 Update
Update for March 2011
 SafeMeasures Data Extract 4/27/11

Accountability	Systemic Reorganization	Consolidation of Investigations	Completed	
		Establish Centralized Placement Services Unit		On April 18 th , CPSU will be available for all FR cases.
		Reformat and consolidate existing policies and procedures		Trained staff are now required to work 40 hours a month on this project. 11 of the 16 staff reported a total of 206 project hours for pay periods 6 and 7. One p/p/p document was posted in March (Informal Supervision) and three procedures (How to Identify Relatives/NEFRM Homes--309 Emergency; How to Search for the Centralized Placement Support Request Form; How to Set up a TDM.)
		Increase worker retention		
		Adopt vertical case management		Testing of TDM Reporting Tool expanded to include Central and South regions. Blended caseloads in North region achieve 75-25% ratio;
		Adopt a regional organization structure	Completed	Group Home Resource Fairs were held in each region. North region bureau meeting held at partner site (CRH). Subject: High Risk and AWOL youth. Speakers include: law enforcement, education, faith based, CRH.
	Regular Use of Data	Embed data analysis in management decisions		The Data Plan draft was completed in March.
	Performance Evaluation	Implement a performance evaluation system.	Completed	

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Safety	Timeliness	Timely Safety Assessments		<p>By policy, all safety assessments must be completed within two working days of the first contact. Please note that the completion date for safety compliance is the date the assessment is entered, not the assessment date indicated on the form</p> <p align="center">Timely Completion</p> <p>Timely</p> <p>Complete</p>										
	<p>March = 82.5%, 12/31/10 Goal = 95% In March there were 161 children who did not have a required safety assessment completed</p> <p>In March 84% of the required Safety Assessments were completed. Of those completed, 82.5% were timely</p> <p>Notice the downward trend. for safety assessment completion</p> <table border="1"> <thead> <tr> <th>Region</th> <th>% Safety Assessments Complete</th> <th>% Safety Assessment Completed Timely</th> </tr> </thead> <tbody> <tr> <td>East</td> <td>75.1</td> <td>80.9</td> </tr> <tr> <td>North</td> <td>35</td> <td>84.5</td> </tr> <tr> <td>South</td> <td>69.7</td> <td>67.2</td> </tr> </tbody> </table> <p>Note: a contact has to be entered for the safety plan to show as completed.s</p>				Region	% Safety Assessments Complete	% Safety Assessment Completed Timely	East	75.1	80.9	North	35	84.5	South
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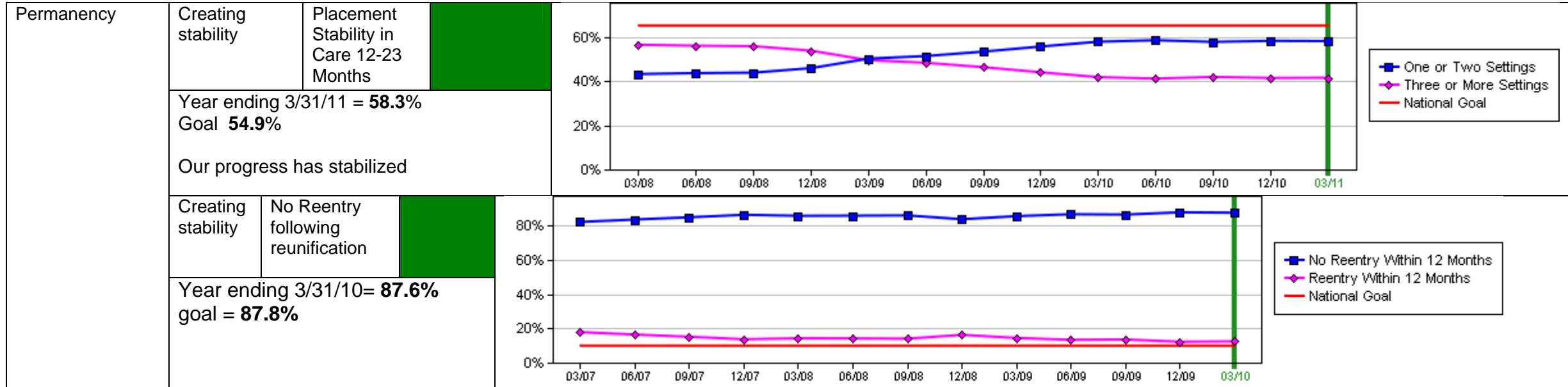
Safety	Timeliness	Timely Response to Referrals – Immediate	March = 94.3% Goal=95% East=95% North=95.4% South=82.4%	
		Timely Response to Referrals – 10 Day	March = 87.1% East=88.0% North=88.6% South=84.6% goal=91%	
Safety	Timeliness	Timely Social Worker Visits with Child.	March = 89.4% . Central=89.7% East=90.3% No Region= 89.6% North=91.1% South=86.3% goal = 94% Late data entry is a factor	As of July 1, 2011, new cases will not be eligible for a contact waver. All FFAs are submitting one contact per month.
Safety	Quality Oversight	Quality of assessments		No QA reviews were done as program specialist is assigned to a specialized case review.

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Permanency	Collaborative Decision Making	TDMs		<p align="center">FY 2011-12 TDM Meetings</p> <p align="center">FY 2011-12 Total TDM Meetings</p>
	<p>There were no emergency TDMs in March.</p> <p>Placement change TDMs has an increasing trend.</p> <p>In March, there was a total of 114 TDMs:</p> <ul style="list-style-type: none"> o 23 Imminent Risk o 0 Emergency Placement o 69 Placement Change o 22 Placement Exit 			

Permanency	Creating stability	Placement Stability in Care < 12 Months		
	<p>Year ending 3/31/11 = 82.4% This is the fourth straight increase starting at 77.1 % in March 2010 Goal = 90%</p>			

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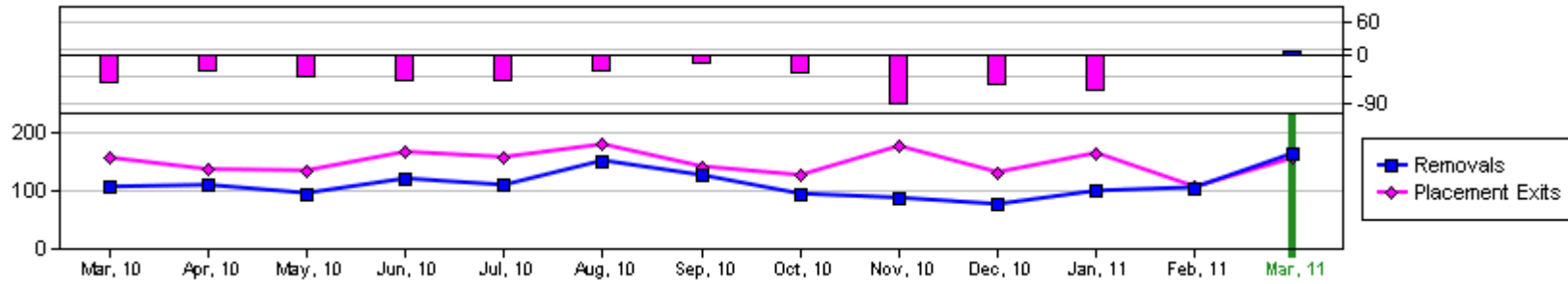
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Permanency	Creating stability	Previous Re-unification for Entry Cohort [new measure]	March = 12.9% (pink line)	
Permanency	Creating stability	Increase the number of kin placements		<p>Kin Placement at Entry 19.1% for April - June 2010 [dark blue line] Steady increase until Q2 2010 Goal = 10%</p>
Permanency	Creating stability	Point in time kin placements		<p>Kin=19.1% When guardianship is removed, Q2 2008 = 32.7% compared to 30.3% Q2 2011</p>

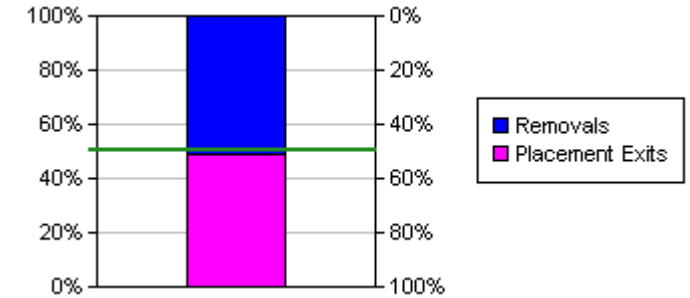
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Children
Entering and
Exiting
Placement

March
2011



Episode Open/Close		
	Count	Percentage
■ Removals	164	51.3%
■ Placement Exits	156	48.8%



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Emergency
Response
Referrals

13 month
averages:
IR=289
10 day=546

March 2011
Referrals
IR=386
10 day=689

**Number of
Referrals**

Emergency Response Referrals

