



### Who Makes A Report?

- Family member, neighbor, friend.
- Anyone concerned about the health and safety of an elder or dependent adult.
- Mandated reporters.

### Mandated Reporters Include:

- Any elder or dependent care custodian, paid or unpaid.
- Health practitioner.
- Employee of a public or private facility providing care for elder or dependent adults.
- Employee of a county Adult Protective Services agency or local law enforcement.

### What To Report:

- Observation or knowledge of physical/sexual abuse, misuse of restraints, neglect, self neglect, abduction, financial abuse, abandonment, isolation.
- Report from elder or dependent adult stating that he/she has experienced abuse.

### How To Report:

- Mandated reporters must report abuse by calling APS and by submitting a written report within two days. The report (Form SOC341) can be obtained by calling: **(916) 874-9377**.



To report suspected abuse,  
contact APS at:

**(916) 874-9377**

To report a crime in progress  
or a life-threatening situation,  
Call 911.

**FAILURE OF A MANDATED  
REPORTER TO REPORT ABUSE IS  
A MISDEMEANOR**

### SACRAMENTO COUNTY BOARD OF SUPERVISORS

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Board Chambers Address:  
700 H Street, Suite 1450,  
Sacramento, CA 95814

# ADULT PROTECTIVE SERVICES

CALL

**(916)**

**874-9377**

TO REPORT ABUSE



**COUNTY OF SACRAMENTO  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES**

SENIOR & ADULT SERVICES DIVISION  
P.O. Box 269131  
SACRAMENTO, CA 95826



## The Mission of Adult Protective Services:

*To maintain the health and safety of elderly people and dependent adults in the community in the least restrictive environment.*

### The Program:

The Adult Protective Services (APS) program is part of the Sacramento County Health and Human Services department, Senior and Adult Services division.

The program receives reports of elder and dependent adult abuse, conducts a social work investigation of the reports, and intervenes when appropriate and necessary.

### Who We Serve:

California residents who are:

- Elders—age 65 and older.
- Dependent adults—ages 18-64, physically or mentally disabled.

**To report abuse in all long-term care facilities, call:**

**OMBUDSMAN SERVICES OF  
NORTHERN CALIFORNIA  
(916) 376-8910**



## TYPES OF ABUSE

### Physical/Sexual Abuse

- Physical abuse, or bodily harm, can range from bruises and scratches to death.
- Sexual abuse encompasses unwanted sexual advances, including assaultive behavior accomplished through coercion, intimidation, force, or fear.

### Misuse of Restraints

- Victims may not be locked in rooms, tied down, or over medicated. Only a physician can write a prescription for restraints.

### Neglect

- Failure of caregiver to provide basic needs such as food, water, personal care, shelter, and medical care.

### Self-Neglect

- Failure of an elder or dependent adult to provide for his/her own basic needs, such as food, water, personal care, medical follow-up, business affairs, and safety.

### Financial Abuse

- Theft or misuse of money, credit cards, or property..
- Forced signature of documents.



### Abduction

- Forcible holds or detention (or any other means of instilling fear) of an elder or dependent adult whereby he/she is carried to another location against their will.

### Abandonment

- Desertion by a person who has assumed responsibility for providing care for an elder or dependent adult.

### Isolation

- False imprisonment.
- Using physical restraints to prevent contact with visitors.
- Preventing an elder or dependent adult from receiving mail, phone calls, or having contact with family, friends, or concerned persons.

### What Help is Available?

- Assisting with placement.
- Scheduling delivered meals.
- Assisting with home health referrals.
- Arranging transportation.
- Nurse assessments.
- Help finding medical and mental health services.