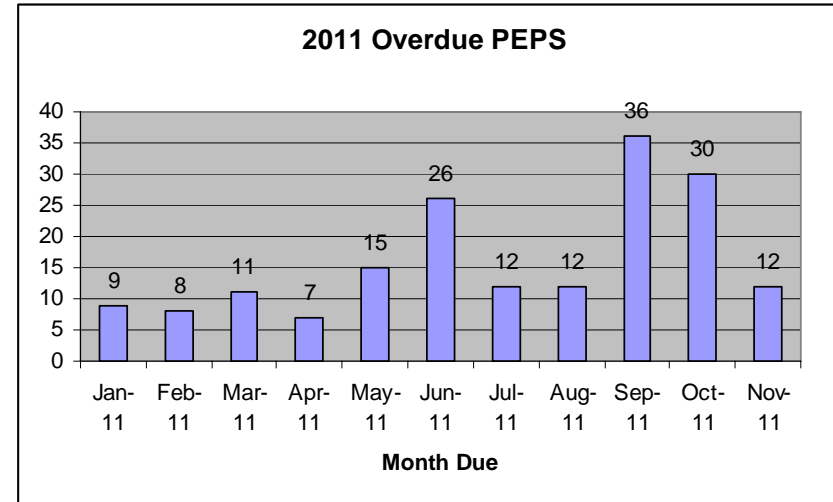


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Accountability	Systemic Reorganization	Consolidation of Investigations	Completed	
		Establish Centralized Placement Services Unit		CPSU now does FR non-relative placement.
		Reformat and consolidate existing policies and procedures		No new policy/process/procedure documents were posted in December. The editor was busy with the AB 636 Self-Assessment
		Increase worker retention	Completed	
		Adopt vertical case management	Completed	
		Adopt a regional organization structure	Completed	
	Regular Use of Data	Embed data analysis in management decisions		The Data Plan draft was completed in March. April was spent coordinating the plan with Casey Foundation's work and in creating an implementation plan. Implementation pending a meeting with Casey.
	Performance Evaluation	Implement a performance evaluation system.	Completed	<p>99% completed for 2010.</p> <p>2011 completion rates are shown on the graph to the right. Note November is only half the month.</p> <p>60% of the 603 PEPs due in 2011 have been completed.</p>



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<b>Safety</b>	<b>Timeliness</b>	Safety Assessments	77.8 % complete 86.4% timely	<p><b>By policy, all safety assessments must be completed within two working days of the first contact. Please note that the completion date for safety compliance is the date the assessment is entered, not the assessment date indicated on the form.</b></p> <p><b>Timely</b></p> <p><b>Complete</b></p>											
	<p>12/31/10 Goal = <b>95%</b></p> <p>In December, 77.8% of the required Safety Assessments were completed. Of those completed, 86.4% were timely. This is the third month of increase in timeliness. South lags behind the other two regions in timeliness.</p> <p><b>Notice the downward trend for safety assessment completion.</b> In December 77.8% were completed, down from 98.8% in January 2011. Note: a contact has to be entered for the safety plan to show as completed. In December, 183 children did not have a required safety assessment completed. South lags behind the other two regions in completion.</p> <table border="1" style="width:100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width:15%;">Region</th> <th style="width:20%;">% Safety Assessments Complete</th> <th style="width:20%;">% Safety Assessment Completed Timely</th> </tr> </thead> <tbody> <tr> <td>East</td> <td align="center">79.5%</td> <td align="center">93.5%</td> </tr> <tr> <td>North</td> <td align="center">85.1%</td> <td align="center">91.0%</td> </tr> <tr> <td>South</td> <td align="center">71.0%</td> <td align="center">77.3%</td> </tr> </tbody> </table>				Region	% Safety Assessments Complete	% Safety Assessment Completed Timely	East	79.5%	93.5%	North	85.1%	91.0%	South	71.0%
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Safety	Timeliness	Timely Response to Referrals – Immediate	December 89.4% Goal=95% East=90.9% North=88.4% South=90.4%	<table border="1"> <caption>Data for Timely Response to Referrals – Immediate</caption> <thead> <tr> <th>Month</th> <th>Investigation Timely (%)</th> <th>Investigation Not Timely (%)</th> </tr> </thead> <tbody> <tr><td>Dec, 10</td><td>95</td><td>5</td></tr> <tr><td>Jan, 11</td><td>95</td><td>5</td></tr> <tr><td>Feb, 11</td><td>95</td><td>5</td></tr> <tr><td>Mar, 11</td><td>95</td><td>5</td></tr> <tr><td>Apr, 11</td><td>95</td><td>5</td></tr> <tr><td>May, 11</td><td>95</td><td>5</td></tr> <tr><td>Jun, 11</td><td>95</td><td>5</td></tr> <tr><td>Jul, 11</td><td>90</td><td>10</td></tr> <tr><td>Aug, 11</td><td>95</td><td>5</td></tr> <tr><td>Sep, 11</td><td>95</td><td>5</td></tr> <tr><td>Oct, 11</td><td>95</td><td>5</td></tr> <tr><td>Nov, 11</td><td>90</td><td>10</td></tr> <tr><td>Dec, 11</td><td>89.4</td><td>10.6</td></tr> </tbody> </table>	Month	Investigation Timely (%)	Investigation Not Timely (%)	Dec, 10	95	5	Jan, 11	95	5	Feb, 11	95	5	Mar, 11	95	5	Apr, 11	95	5	May, 11	95	5	Jun, 11	95	5	Jul, 11	90	10	Aug, 11	95	5	Sep, 11	95	5	Oct, 11	95	5	Nov, 11	90	10	Dec, 11	89.4	10.6	<table border="1"> <caption>Data for Timely Response to Referrals – 10 Day</caption> <thead> <tr> <th>Month</th> <th>Investigation Timely (%)</th> <th>Investigation Not Timely (%)</th> </tr> </thead> <tbody> <tr><td>Dec, 10</td><td>95</td><td>5</td></tr> <tr><td>Jan, 11</td><td>95</td><td>5</td></tr> <tr><td>Feb, 11</td><td>90</td><td>10</td></tr> <tr><td>Mar, 11</td><td>90</td><td>10</td></tr> <tr><td>Apr, 11</td><td>90</td><td>10</td></tr> <tr><td>May, 11</td><td>90</td><td>10</td></tr> <tr><td>Jun, 11</td><td>90</td><td>10</td></tr> <tr><td>Jul, 11</td><td>90</td><td>10</td></tr> <tr><td>Aug, 11</td><td>90</td><td>10</td></tr> <tr><td>Sep, 11</td><td>88</td><td>12</td></tr> <tr><td>Oct, 11</td><td>85</td><td>15</td></tr> <tr><td>Nov, 11</td><td>82</td><td>18</td></tr> <tr><td>Dec, 11</td><td>77.6</td><td>22.4</td></tr> </tbody> </table>	Month	Investigation Timely (%)	Investigation Not Timely (%)	Dec, 10	95	5	Jan, 11	95	5	Feb, 11	90	10	Mar, 11	90	10	Apr, 11	90	10	May, 11	90	10	Jun, 11	90	10	Jul, 11	90	10	Aug, 11	90	10	Sep, 11	88	12	Oct, 11	85	15	Nov, 11	82	18	Dec, 11	77.6	22.4
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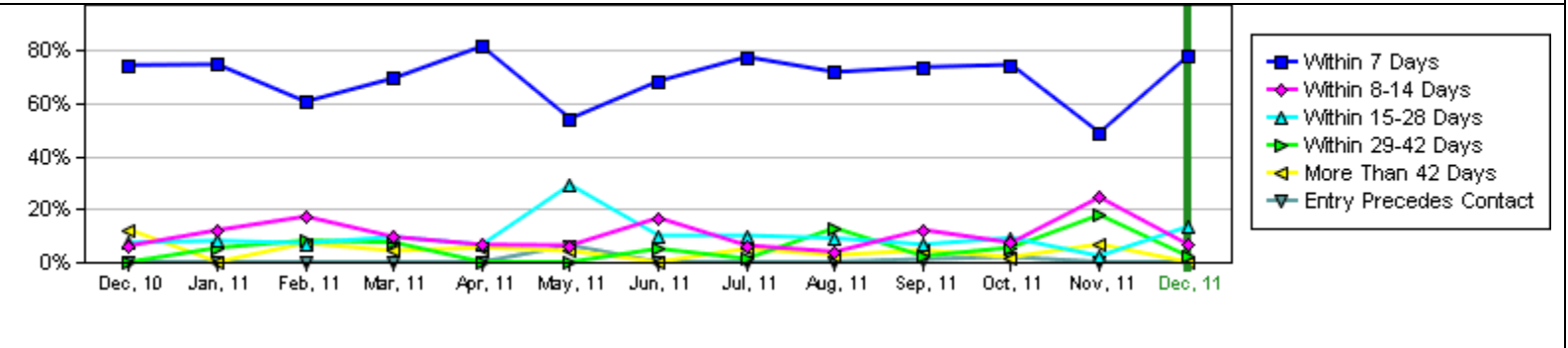
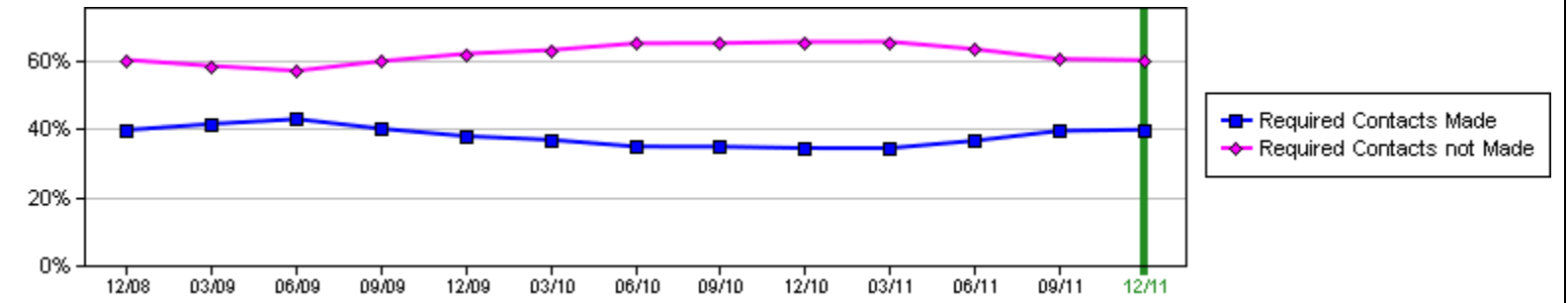
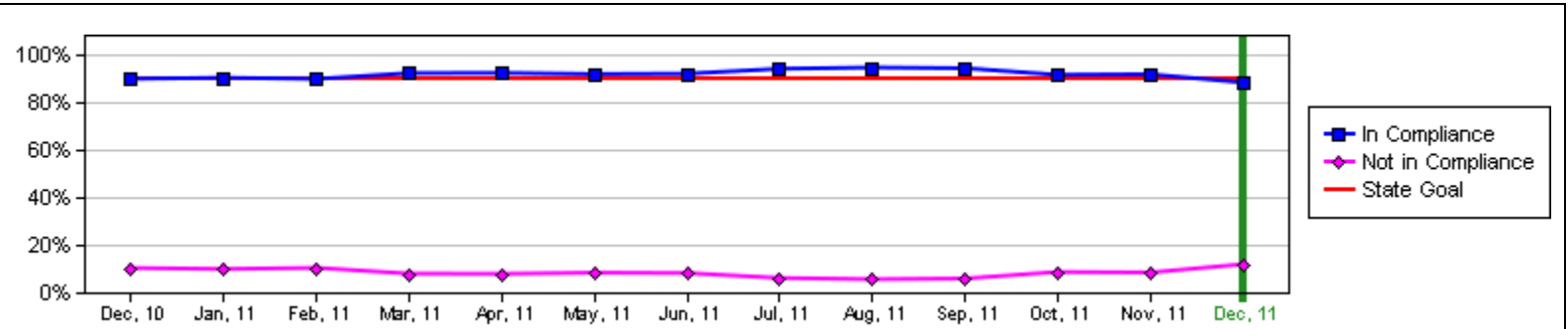
Safety	Timeliness	Timely Social Worker Contacts with Child.	Decemberr = 88.2% goal =94%
Central	82.7%	A slight downward trend is emerging	
East	92.6%		
No Region	89.7%		
North	86.6%		
South	87.7%		

The State will begin using this more strict measure in the near future. The definition is contact compliance in every eligible month of the year.

Full year compliance Timely Social Worker Contacts with Child

1/1/11-12/31/11= 39.8%

Central	53.9%	Time to contact entry indicates how much data lag there is for the above measure. In December 58.9% of contacts were entered within 7 days of the contact. This is an increase from 55.1% in October. ER enters contacts more quickly than the other service components do.
East	59.1%	
No Region	69.2%	
North	58.8%	
South	44.4%	
ER	77.8%	
FM	52.4%	
FR	55.8%	
PP	62.4%	



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Safety	Quality Oversight	Quality of assessments	In December a review of 50 October ER referrals was conducted. No evaluated out cases were reviewed
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Permanency	Collaborative Decision Making	TDMs	
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	Month	Year to Date Average
Imminent Risk	27	25
Emergency Placement	5	4
Placement Change	46	55
Exit	9	18
Total	95	102

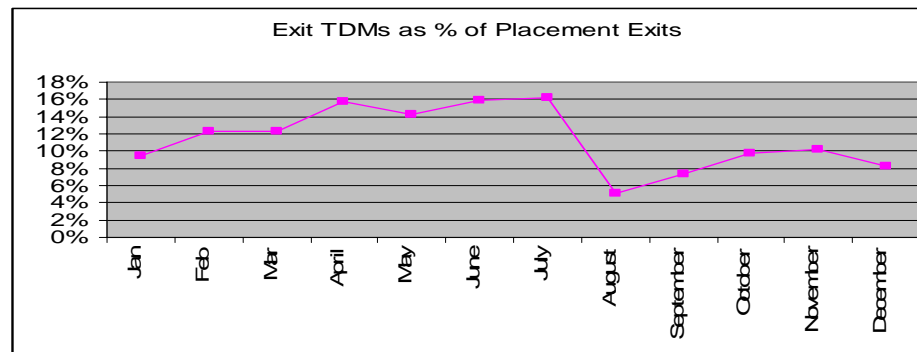
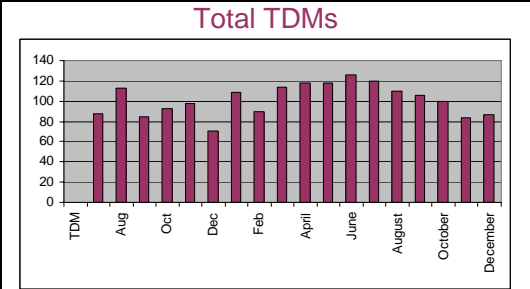
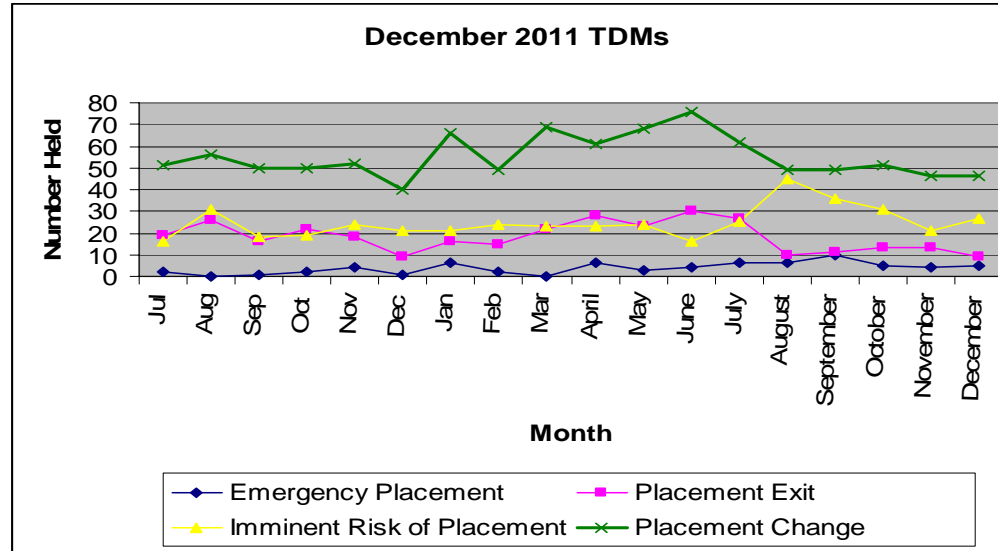
The number of TDMs has steadily declined since June 2011 with a small up tick in December.

Imminent risk of removal TDMs (yellow line) rose sharply in August but has steadily declined since through November, with a slight up tick in December ending at 2 over the yearly average of 27

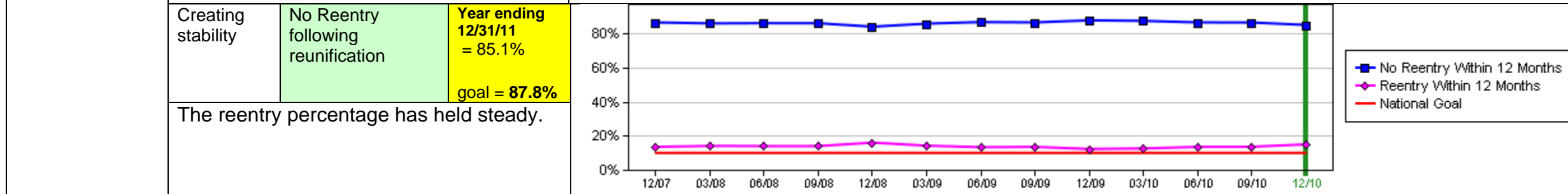
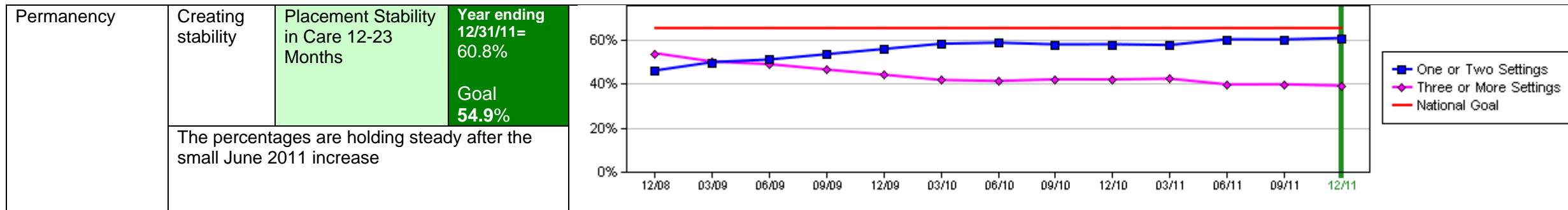
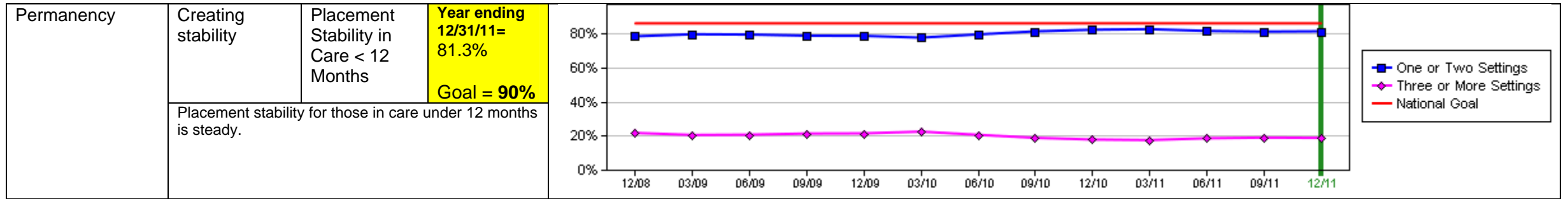
Placement change TDMs (green line) peaked in June, fell sharply in August stabilized in September, and October, and fell again in November and December, ending at 46, well below the yearly average of 55.

Placement exit TDMs (pink line) fell sharply in August. Since then there have been small monthly increases with a December decrease to 9, well below the yearly average of 18. Starting in August, exits from placement also declined steadily. The second chart expresses the number of Exit TDMs as a percentage of placement exits. The Percentage has ranged from a high of 16 in July to a low of 5% in August. In December it was 8%

Emergency placement TDMs (dark blue line) continue to be held at an average of 4 a month.

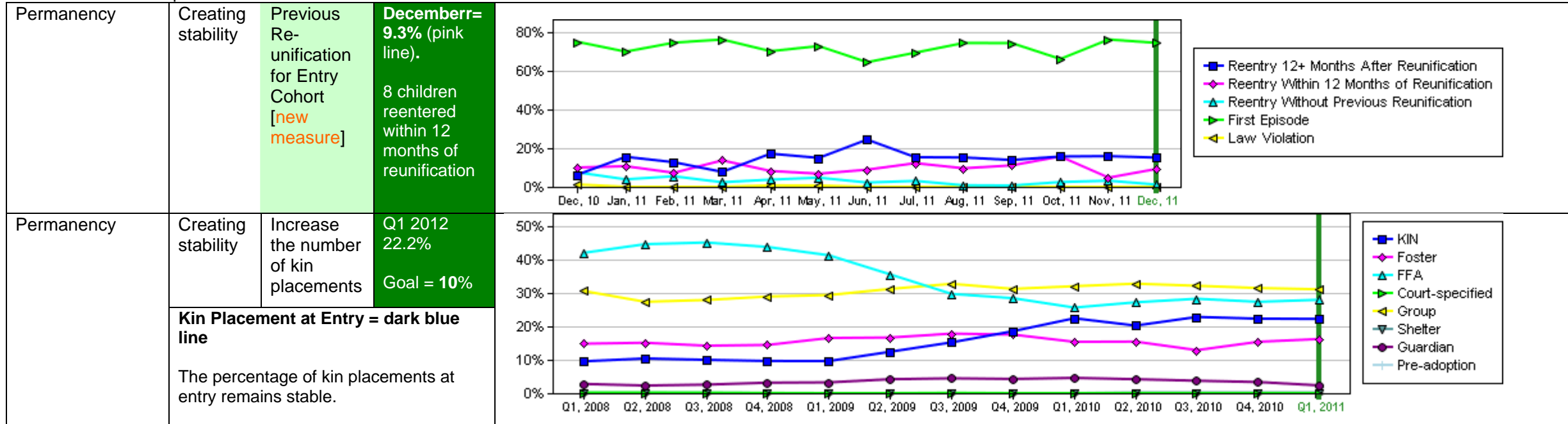


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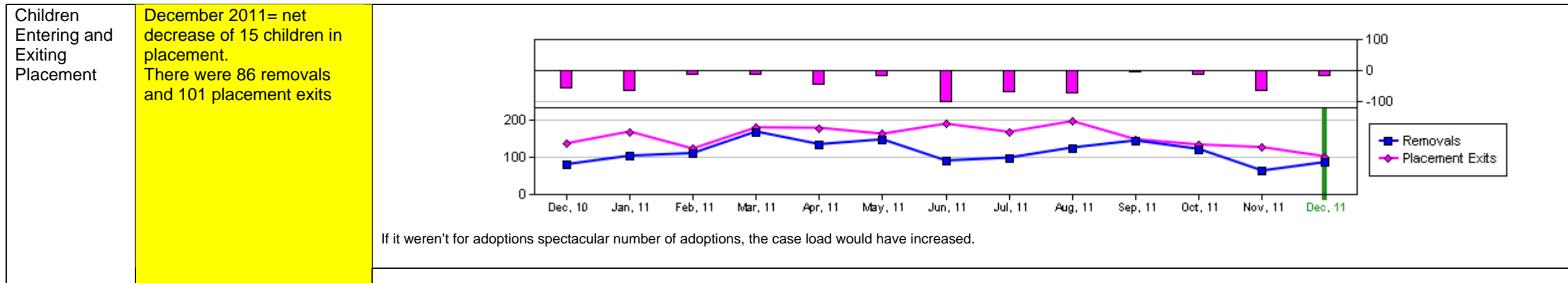
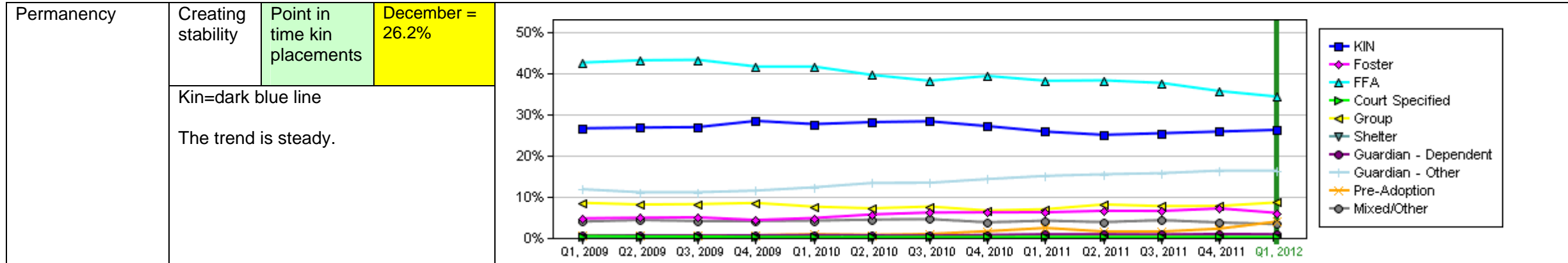
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The number of first episodes continues to climb



**Kin Placement at Entry = dark blue line**  
  
 The percentage of kin placements at entry remains stable.

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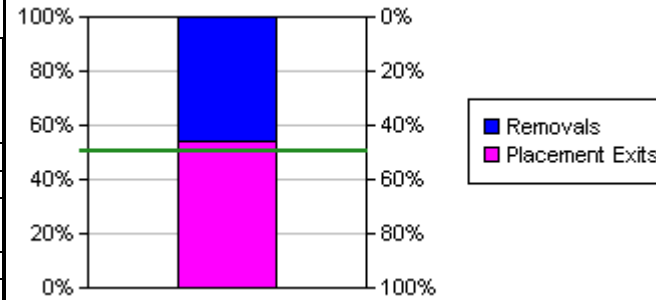




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**Episode Open/Close**

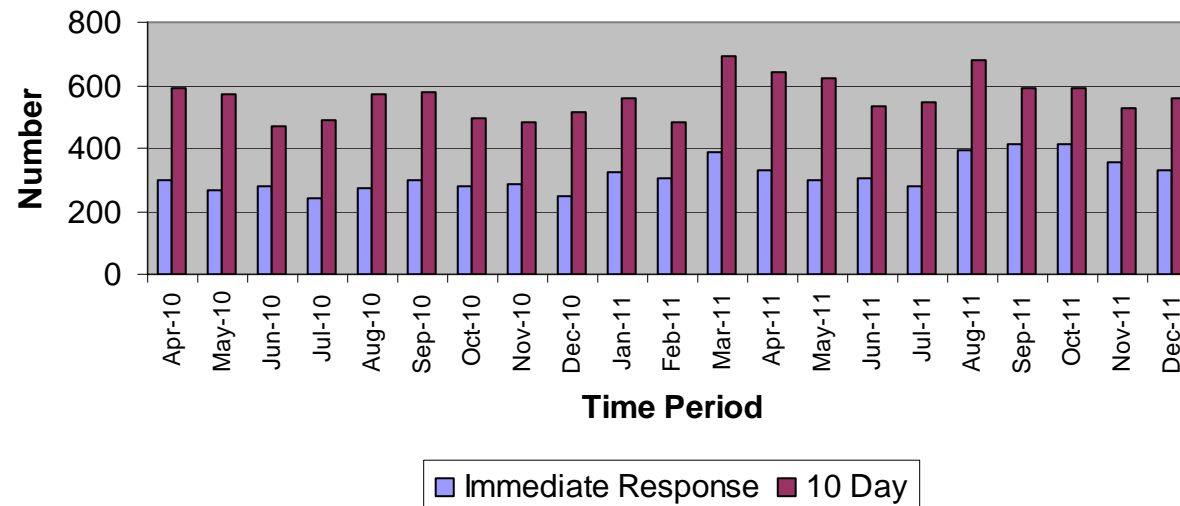
Region	Removals	Exits	Net Change in Case Numbers
Central	3	9	-6
East	13	6	+7
No Region	40	48	-8
North	15	26	-11
South	15	12	+3
<b>Total</b>	<b>86</b>	<b>101</b>	<b>-15</b>



Emergency Response Referrals

22 month averages:  
 IR=312  
 10 day=563  
  
 December  
 IR=330 (a 5% increase over the average)  
 10 day=563 (equal to the average)

**ER Referrals**



Region	IR	10 Day
East	17%	28%
North	46%	33%
South	36%	39%
<b>Total</b>	<b>100%</b>	<b>100%</b>

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The two charts below display the same data but in a different way. Each month's referrals are subtracted from the average of all months. Months above the 0 axis show how much the month was over the average. This makes it easy to spot busy months.

